



VISION 2020: The Right to Sight - INDIA

8th Annual Conference

*Taking your ophthalmic
practice to the
next level...*

July 21 -22, 2012



Hosted by
Aravind Eye Care System,
Madurai

Leadership – Learning from Successful Practices

In July 2012, **60 participants** from over **32 institutions** participated in the **Leadership – Learning from Successful Practices Track** – one of five tracks at the 8th Annual Conference of Vision 2020: The Right to Sight – India held at Aravind Eye Care System, Madurai. The audience included ophthalmologists, Heads of the hospitals and policy makers from all over India.

The Sessions

The topics covered the different dimensions of leadership and the challenges in running an eye hospital. It featured several leading eye care institutions, while also drawing lessons from other industries. It also explored how institutions should be prepared for the future and how to respond to changes in the environment. These themes were presented to the participants through lectures, interactive sessions



The Resource Persons

The programme commenced with a welcome address by Dr. Madan Deshpande, President, VISION2020: The Right to Sight - India. A total of 8 sessions were organized in the areas of Leadership, Institution Building - Cues from industries Outside Eye Care, Sharing about the Journey: Fighting the odds, Conversation with stalwarts in eye care delivery- sharing their eventful journey and current challenges, Discussion with INGO Representatives and how to prepare for the future. Around 34 eminent speakers were invited around the globe. The lectures and discussions at all the sessions were guided by expert moderators and chairpersons.



Speakers

Rishikesh

Indian Institute of Management

Bangera

Hi Tech Arai

Dr. Rajasabapathy

Ganga Hospital

Rashmi Prasad

Hotel Connemara (Taj Group)

Vasimalai

Dhan Foundation

Mritunjay Tiwari

Akhand Jyoti Eye Hospital

Swamiji

Netra Niramay Niketan

Dr. Bk Jain

Sadguru Netra Chikitsalaya

Pandya

H V Desai Eye Hospital

Dr. G. Chandrashekar

L.V. Prasad Eye Institute

Dr. RV Ramani

Sankara Eye Hospital

Dr. P. Namperumalsamy

Aravind Eye Hospital

Col Dr. Madhu Bhaduria

Chief Medical Officer

Dr. A. Malathi

Manipal Hospitals

Dr. R Kim

Aravind Eye Hospital

Dr. S Aravind

Aravind Eye Hospital

Dr. GV Rao

VISION 2020

D. Nagarajan

Seva Foundation

Dr. Suzanne Gilbert

Seva Foundation

Dr. Pararajasegaram

WHO Geneva

Dr. Bhujang Sheety

Narayana Nethralaya

Dr. R.R. Sudir

Sankara Nethralaya

INGO Pannel

Manoj Kumar

SightLife

Mr. Kashinath

Operational Eyesight Universal

Elizabeth Kurien

Sightsavers International

Dr. Sara Varghese

CBM

PID Rohit Metha

LCIT

Achieving Excellence in Operations Management

This track focused on operational excellence and was well attended with **58 participants** from over **30 institutions** including ophthalmologists, administrators and hospital managers from all over India.

The Sessions

The topics were exposed the hospital managers to design better work processes and systems by exposing them to the different aspects of operations management including inventory management, processing insurance claims, quality assurance systems, manpower planning, waiting time management, instrument purchase and maintenance and best practices in medical records. These themes were presented to the participants through lectures and interactive sessions.



The Resource Persons

The programme commenced with a welcome address by Ms. Mani Mala, Sankar Foundation Eye Hospital, Andhra Pradesh. A total of 11 sessions were organized in the areas of Designing Efficient Patient Flows, Medical Records, Towards Better Patient Compliance, Tools for Hospital Management, Management Tools from the Aravind Eye Care System, Role of a Manager in an Eye Hospital, Presentation by Institute of Healthcare Improvement, Managing patient complaints, Establishing an Effective Training programme, Product Presentation, Emerging IT Trends in Healthcare. The lectures and discussions at all the sessions were guided by expert moderators and chairpersons.

The sessions also included product presentation – Mr. Kothandaram R J, Business Development Manager made a presentation on the Health Insurance Scheme.



Speakers

Dr. Usha Gopinath
LV Prasad Eye Institute

I. Gnanaraj
Architect

Dr. Padmamalini Mahendradas
Narayan Nethralaya

Santosh Menon
CSSD

Hannah Priya
Sankara Nethralaya

Dr. G. Natchiar
Aravind Eye Hospital

Dr. M. Prathiba
Joseph Eye Hospital

Dr. Uday R. Gajwal
Divyajyoti Trust

Dr. Asim Kumar Sil
Nethra Nirmalaya Niketan

Sharmila
Shankara Nethralaya

Mehta
Medovision

Dr. Elesh Jain
Shri Sadguru Seva Sangh Trust

Dr. Savitri
LV Prasad Eye Institute

Dr. Philip A Thomas
Joseph Eye Hospital

Dr. Lalitha
Aravind Eye Hospital

Dr. Haripriya
Aravind Eye Hospital

Anand Sudan
Shri Sadguru Seva Sangh Trust

Dr. Annabel Dsouza Sekar
Aahana Solutions for Quality

Dr. Banushree
Aravind Eye Hospital

Dr. Swati Zawar
Thulasi Eye Hospital

Srinivasan
Aravind Eye Hospital

Dr. Meena Gopinath Menon
Sankara Eye Care Institution

Dr. Suneeta Dubey
Dr. Shroff Charitable Eye Hospital

Dr. Rajasekar

Col. Deshpande
HV Desai Eye Hospital

Dr. R. D. Ravindran
Aravind Eye Hospital

Kasthuri
Aravind Eye Hospital

Outreach Management

Outreach Management Track was attended by **57 participants** from over **33 institutions**. The audience included ophthalmologists, Outreach Managers and ophthalmic Assistants from all over India.

The Sessions

The topics were taught about how to reach out effectively to the patients in the service area. In addition to enhancing the effectiveness of eye camps, this session was discussed indepth the different models of primary eye care centres and the requirements and challenges in setting up such centers. These themes were presented to the participants through lectures and interactive sessions.



The Resource Persons

The programme commenced with a welcome address by Mr. Tanuja Joshi, Venu Eye Institute of Research Centre, New Delhi. A total of 8 sessions were organized in the areas of Outreach: Perspectives, Outreach Approaches, Designing Outreach Work Process, Vision Centre: A Permanent Primary eye care services, Designing Primary Eye care Services, Accomplishing VISION 2020 through Sustainable Primary Eye Care and MIS in Outreach Management.

The sessions also included free paper presentations on the topic of **Ensuring Productivity in Outreach**. Around 30 eminent speakers were invited around the globe. The lectures and discussions at all the sessions were guided by expert moderators and chairpersons.



Speakers

Dr. G. Natchiar
Aravind Eye Hospital

Bharath
Sankara Eye Hospital

Dr. R.D. Ravindran
Aravind Eye Hospital

Dr. Murali Kaushik
Sankara Eye Hospital

Vishwanathan
Sankara Eye Hospital

Dr. Sheela John
Sankara Netralaya

Dr. Rahul Deshpande
HLV Desai Eye Hospital

R. Meenakshi Sundaram
Aravind Eye Hospital

Dr. Asim Kumar Sil
Netra Niramay Niketan

A. Mohammed Gowth
Aravind Eye Hospital

Radhakrishnan
Aravind Eye Hospital

Sashi Mohan/Mr.Rajshekar
ICARE

Chandrasekar
Srikiran

Dr. Sumit Malhotra
AIIMS

Dr. Jenifer
Bansara Eye Care Center

Dr. Rajesh Kapse
PO SSI and Shroff

Dr. Praveen Vashist
AIIMS

Dr. R.V.Ramani Sankara
CBETN

Dr.S.Chandrasekara Shetty
LCIF

B. Kashinath
Operation Eye Sight Universal

Dr. Arvind Dayal
IG Eye Hospital

Dr. Sudhir and team
Sankara Netralaya

Dr. Sandeepbuttan
Dr.Shroff's Charitable Eye Hospital

Operation Theater Management & Sterilization



In July 2012, **65 participants** from over **32 institutions** participated in the **Operation Theater Management & sterilization Track** – one of five tracks at the 8th Annual Conference of VISION 2020: The Right to Sight – India held at Aravind Eye Care System, Madurai. The audience included ophthalmologists, operation theatre in charge/OT Nurse and ophthalmic technicians from all over India. Recognising that OT management is one of the key areas that needs continuous learning. This module has this element built-in “Ensuring continued excellence of the OT staff”

The Sessions

The topics covered both practical aspects and the latest updates in the field of Operation Theater Management & Sterilization techniques. These themes were presented to the participants through lectures, interactive sessions, free paper presentation as well as **practical & observation in the Operation Theater.**

The topics covered in the sessions focused on the following areas:

- Basics of Operation Theatre Management
- Aseptic techniques, cleaning and other protocols in the OT
- Sterilization and disinfections protocols
- Work Culture and Discipline in the OT
- Microbiology and OT Surveillance
- Quality
- Systemic problem/Block room management
- General (Safety & quality in OT, Equipment and instrument maintenance, Bio-waste management)

In addition the participants were also given practical exposure to OT management through:

- OT Demonstration
- Demonstration on management of systemic problems

The Resource Persons

The programme commenced with a welcome address by Dr. Usha Gopinath, Executive Director, LVPEI, Hyderabad. The lectures and discussions at all the sessions were guided by expert moderators and chairpersons. This included **Col Desphande, Dr. Savitiri , Dr. Philip Thomas, Dr. Annabel, Prof. Hannah Priya, Dr. Uday Gajiwala, Dr. Lalitha, Dr. Haripriya and Dr. Banushree.** Around 18 speakers from various institutions were invited for this track.



The sessions also included trade presentation by Mr. Mehta, Mediovision, Bangalore, on “Sterilization methods and monitoring – Autoclave and ETO. Mr. Dixit, made a free paper presentation on Role of Scrubbed assistant in OT, Dr. Rao presented Maintenance of Sterility of the OT Complex and Dr. Beena made a presentation on Protocols in OT Management.

Speakers

Dr. Usha Gopinath
LV Prasad Eye Institute

I. Gnanaraj
Architect

Dr. Padmamalini Mahendradas
Narayan Nethralaya

Santosh Menon
CSSD

Hannah Priya
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Dr. Banushree
Aravind Eye Hospital

Dr. Swati Zawar
Thulsi Eye Hospital

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Dr. Shroff Charitable Eye Hospital

Dr. Rajasekar

Col. Deshpande
HV Desai Eye Hospital

Dr. R. D. Ravindran
Aravind Eye Hospital

Kasthuri
Aravind Eye Hospital

Optometry & Optical Dispensing

This programme track was aimed at exploring best practices and updates in the field of optometry and optical dispensing. It was attended by **76 participants** from **27 institutions** including ophthalmologists, optometrists and ophthalmic technicians from all over India.



The Sessions

The topics covered the different dimensions of leadership and the challenges in running an eye hospital. It featured several leading eye care institutions, while also drawing lessons from other industries. It also explored how institutions should be prepared for the future, how to respond to changes in the environment.

These themes were presented to the participants through lectures, interactive sessions as well as **practical hands-on sessions**. The programme also included a **guided tour of an Essilor Lens Surfacing Facility**.





The Resource Persons

The programme commenced with a welcome address by **Dr G V Rao**, CEO, Vision 2020: The Right to Sight - India. The lectures and discussions at all the sessions were guided by expert moderators and chairpersons. This list included **Dr. Chandrasekar Shetty, Dr. Ajeet Baradwaj, Dr P Vijayalakshmi, Dr. Reena, Ms. HiralKorani and Mr. Srikanth.**





The sessions were developed in collaboration with Ms. Lakshmi Shinde, ICEE. The resource persons for this conference included **Mr. Srikanth, Mr. Anand, Mr. Kartheek and Mr. ShyamSundar** (Senior Optometrists from LV Prasad Eye Institute), **MsHiralKorani** (Consultant Optometrist and Senior Faculty from Lotus College of Optometry) and **MrAjeetBaradwaj** (President, Indian Optometry Federation) as well as **DrIlango** (Chief - Low Vision Rehabilitation Centre, Aravind Eye Hospitals). The hands-on workshop for contact lens dispensing was organized by **Mr.Kalaiarasan** (Contact Lens Clinic, Aravind Eye Hospital, Madurai)

The sessions also included trade presentations – **Mr. Krishna from Essilor** made a presentation on the latest in progressive lenses and UV protection lenses. **Ms.Jeyashri from Bausch & Lomb** handled an interactive session on how to dispense multi-focal contact lenses.



